

COMPANY

PROFILE



About Us

We are a vibrant organization Incorporated and physically situated in one of the best cities in world by the name of Dubai. We are a leading retailer of Office Equipment, Niche Technology Products and Musical Instruments

Our Mission

Provide quality services, support, and product delivery at the client's doorstep to compete with more established businesses & why it is preferable to spend a little more for extra value.

Our Goal

To establish our organization as a leading online procurement portal offering Niche, Commercial Products revolutionized by our live customer services. You want it, we got it.

A Summary of Our **Company Profile**





With over 90,000 products listings and top brands from around the globe with shipping worldwide, one of the leading e-commerce portals based in UAE, is an online platform specialising mainly in office automation and industrial equipment, serving a diverse clientele from three offices located in Dubai, Karachi, Uganda and Houston.

The company has now crossed AED 100 million in revenue. Following a unique blend of B2B selling and e-commerce marketing techniques, the company holds a clientele that varies from individuals to large governmental and non-governmental enterprises across the globe.

Our Business Objective

Our biggest asset is our people and when we say it, we mean it.

Our Philosophy is that if our people are always synergized and they are given the direction with an ultimate aim to serve and fulfil the customer requirements. Rest of it comes automatically. Our staff is dedicated to making your buying experience a productive one. From the moment you call, you'll find we take an active interest in satisfying your needs. All of us are working to make sure you get more than just a product.



We have a dedicated team of professionals who are passionate about delivering high-quality solutions to our clients. With years of experience in the industry, our team is skilled in understanding the unique needs and challenges of each project we take on.

Our Team



MUHAMMAD ZEESHAN HUSSAIN CEO



DANISH MANSOOR Head of Digital Marketing & Human Resource



NADEEM ARSHAD Senior AP/AR Supervisor & Admin Manager We believe in open communication, collaboration, and a commitment to excellence that sets us apart from the rest. From our sales and marketing teams to our developers and customer support staff.

Our Support Team



MOHSIN JAVED Sales Manager



ANN OPALLA Senior Manager Sales and Fulfillment



WAQAR ALI Assistant Manager Sales



MUHAMMAD ADIL Senior Manager Business Operations



TABAH JUNAID Manager - Digital Marketing & Creatives



HUSSAIN MANSOOR Product Portfolio Manager

Our Brand Identity



BEHAVIOR

06

Our Team Believes That True Service Starts After The Product You Ordered Online Arrives At Your Doorstep

01

VISION

To be a leading online office automation retailer in GCC and Africa

LANGUAGE

05

Multilingual Customer Support! You Can Interact With Chat Support Who Speaks Your Native Language

MISSION

Offers Niche, Commercial Products revolutionized by our live customer services

CULTURE

Always Synergized With Ultimate Aim To Serve And Fulfill The Customer Requirements

03

02

COMMUNICATION

Our Chat Specialists Provides Real-time Detailed Product Information

04

Our Competitive Edge

OUR EXPERTISE	WHAT WE ARE BEST AT	WHY WE ARE THE BEST
Products	Our team isnot just Box Movers. We what they are selling. Consultative Selling is out integral way of selling and customers love to know about the product before buying it. Win-win situation	Our team receives ongoing training on new products added to our portals, including product specifications, performance, warranty, and customer- specific offerings provided by our distributors and senior executives
Alternative Channel Partnership- Target Achievements	We take pride in directly taking on challenges from manufacturers. We advise manufacturers to provide us with product data, stock availability, sales support, and leave the rest to us.	Our team ensures that we pitch products to customers that are typically in stock or fast-moving, using a two-way continuous communication approach with both consumers and distributors/manufacturer's end.
Google Site Indexing & Algorithm Studies	We have an exceptional team of search engine optimization experts who specialize in product-based optimization of our portals. As a result, we are leading the online channel for office products marketing in GCC.	Our management ensures that we are working with the best people in the industry as our portals are our main source of income. We continuously optimize, enhance, and innovate our processes.
Market Research & Analysis	We closely monitor the online marketing industry and keep a watchful eye on our competitors, enabling us to offer you the best prices from around the globe, all in one place. Additionally, we provide excellent support to ensure you have a positive shopping experience.	We have a dedicated offshore team that focuses on price analysis, visitor analytics, and updating our portals with pricing information, product specifications, and more.
Customer Experience & Convenience	Our main competitive edge lies in our ability to persuade, retain, and cherish our customers, which leads to automatic success in all other areas. To us, our customers are our guests.	Our team is trained to prioritize the needs of our customers, and despite being a small and vibrant team, we have successfully acquired both SMB and large-scale organizations because of our exceptional services.

Our Sales Process

DUBAI

DM

2. You are **welcomed** by our support team

PUBAINESCOM

1. You *visit* our website & browse for products

Happy Customer 3. You are offered 100% genuine products on best of the best prices

4. Your order ready to be fulfilled and *delivered* by our logistics

> 5. Your **satisfaction** is our priority. That is why we give you with the best aftersales support.

Our **Product Range**



MORE THAN 90,000 SKU

OFFICE AUTOMATION & EQUIPMENT



+971-4-3360300info@dubaimachines.com

Meet Our Brand DMInteract®



- 4K Touch Screen
- Core i7, 8GB, 512GB SSD
- Licensed Windows 11
- Built-in Camera & Microphone

DMInteract Interactive Flat Panels

- 1200 Notes Per Minute Counting
- Multi Currency 1+1 Pocket
- 2CIS, IR, MG, UV Counterfeit Detection
- Chain, Double, Half Note Detection

DMInteract Money Counting Machine



io;

- Anto-Glare 4K UHD Resolution
- Ultra Slim Commercial QLED Display
- Built-In Android & Wi-Fi
- CMS Cloud Remote Control

DMInteract Digital Signage Display





- Perfect For Home Theater Setup
- Available from 80" to 200"
- Thin Frame Black Crystal
- Thinnest Visible Bezel/Frame

DMInteract Thin Frame Projector Screen

- Perfect For Home, Office & Worship Place
- Available From 80" to 170"
- Tensioned 4K ALR Black Crystal
- As Low As 0.32mm Bezel

DMInteract In-Ceiling Projector Screen



- Ideal For Indoor & Outdoor Events
- Available In 162", 192", 240" & 300"
- 14, 16, 20 & 25 Feet Tall
- Light-weight & Ultra-Portable

DMInteract Inflatable Projector Screen





- Best For Shopping Malls & Exhibitions
- Commercial Digital Poster Display
- 800-1200 Nits Brightness
- Can Be Played Offline

DMInteract Indoor Poster LED

- Perfect For Office, Trade Show, Hospitality & Simple Home Theater
- Available From 100" to 150"
- PVC Black Crystal Fabric

DMInteract Floor Rising Projector Screen

Projectors & Projection Equipment



Paper Shredders





Uninterruptible Power Supply & Accessories





Money Handling Equipment





Interactive Touch LED/ Meeting Room Devices

Interactive Flat Fanels

Interactive Whiteboards

Room Managers

Video Conferencing Solution

Smartboards

Conference Phones



Digital Signage and Smart Display



Security Safe / Cash Drawer



Copiers, Printing & Scanning Machines





Industrial Products



Consumer Electronics





& much more!

Our **Portals**



DubaiMachines.com

This is the mothership of all our online portals

DMInteract®

This is dedicated for meeting room and collaborative solution in UAE & GCC, African countries



Banknotemachines.com

Currency counter, detector machines



firesafeme.com

This is dedicated for security, burglury safes and filing cabinets in UAE & GCC countries



Projectoruae.com

This is dedicated for the projectors in UAE and GCC



Projectorlampsuae.com

Find your desire lamp(s) for your projector at projectorlampsuae.com



UPSforce.com This is dedicated for UPS machines in UAE & GCC countries



copierjunction.com

This is dedicated for photocopier and printing solution in GCC & African region.



This is dedicated for the toners in UAE and GCC

IIIISHREDDERUAE....

Shredderuae.com

This is dedicated for Shredders in UAE & GCC countries



Routersandswitchesuae.com

This is dedicated for the routers & switches in UAE and GCC



Prodisplaysuae.com This is dedicated for Display Screens

Our **Dealerships**





















HITACHI Inspire the Next





SAMSUNG



lenovo



















magneteplan



& many more!





Lega**master**

Net Charles - Manual Madalities and Charles

SentrySafe

How to **Contact Us**





UAE - Main Office: G-02, IT Plaza, Dubai Silicon Oasis, Dubai, United Arab Emirates

If you are interested in creating a purchasing, bulk ordering or partnership with us, you can connect with us via these contact details :



UGANDA - Branch Office: G-07, Ground Floor Mulawa Mall Kira Municipality Kampala, Uganda

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